

DataBasics SOE Documentation

Introduction

To ensure providing highly compatible solution to customer, a task to build the standard operating environment (SOE) is established. The goal of building SOE is to ensure the development and testing maximises the compatibilities of our product before delivery to customers.

The Customer must ensure that the Customer's technical and operating environment matches and continues to match the SOE as varied from time to time. The Customer must inform DataBasics in writing of any variances between the Customer's technical and operating environment and the SOE before the commencement of supply.

Variations from DataBasics SOE may require alteration of services costs to support Customer's environment and will be dealt with on case by case basis.

Definitions

A Standard Operating Environment (SOE) comprises the following components:

- A windows server running a specific version of Cumulus (10.2.5).
- The specific version of different browsers including Chrome, Firefox, IE for Windows, Safari for Mac.
- Most commonly used operating system includes Win7, Win10, OSX Yosemite, OSX EI Capitan and macOS Sierra.

Deployment

Application Server:

There are two Windows Sever 2012 R2 that will be installed Cumulus 10.2.5 Enterprise and Cumulus 10.2.5 Workgroup version. The server operating system is installed in Lignite SSD where data storage is installed in Lignite HDD.

Windows:

A virtual machine running win7 which will install the latest Chrome, Firefox and IE 10.
A virtual machine running win7 which will install the latest Chrome, Firefox and IE 11.
A virtual machine running win10 which will install the latest Chrome, Firefox and IE 11.

Mac:

A virtual Mac machine running OSX EI Capitan will install the latest Chrome, Firefox and Safari.

A virtual Mac machine running macOS Sierra will install the latest Chrome, Firefox and Safari.

A physical Mac machine running macOS High Sierra will install the latest Chrome, Firefox and Safari.