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HELIOS MacOSX 10.5.3 Upgrade Warning - Flash June 2008

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Mac OS X to 10.5.3 Upgrade Warning

The Apple Mac OS X client upgrade to 10.5.3 introduces a severe problem, which has been reported by customers and reproduced by HELIOS.

We strongly recommend not to upgrade to 10.5.3 until a solution to the problem is available.

Images saved from Photoshop CS3 can get corrupted visually (stripes or similar in the image) or even structurally so that they cannot be opened again in Photoshop or another application.

HELIOS can reproduce this problem with Photoshop CS3. According to customer reports, also other CS3 applications seem to be affected.

The problem occurs with Apple based AFP servers as well as with HELIOS EtherShare.

We will update this tech-info when new information is available.

HELIOS Support

About DataBasics

DataBasics is a major distributor of leading IT products in Australia, New Zealand and South East Asia specialising in creative business solutions for prepress, networking, internet and productivity.

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